

February 13, 2004

Ms. Ewa Laurence  
5728 Bear Bluff Road  
Conway, SC 29526

Dear Ewa:

Thank you for the fabulous job you did at NADA -- we couldn't be happier with the results! Your enthusiasm and professionalism radiated throughout the booth, and your expert skills provided for a terrific draw. I can honestly say that you greatly exceeded our expectations (which I might add, is not easy to do).

Our plans for NACE 2004 should be close to completion within the next few weeks, and we will be in touch to confirm our desire to engage your services for this important event. In the meantime, please hold the dates of November 4-6, 2004 for OEConnection.

Regards,



Charles E. Rotuno  
President & CEO

CER/cs